

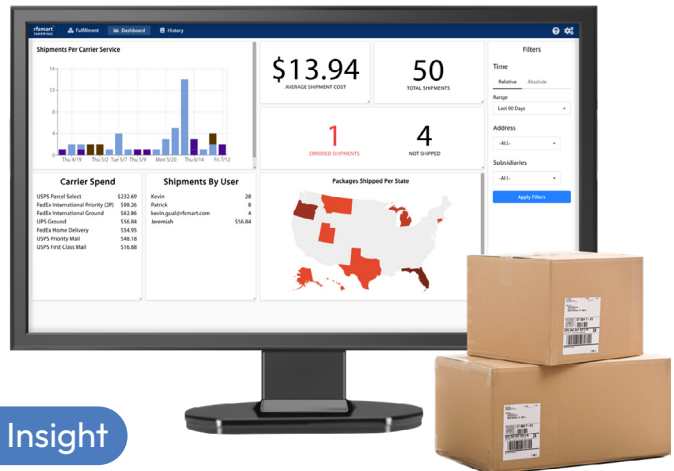


SuiteApp Reviews

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Review Titles

- Efficient! Best WMS! Awesome! Many Awesome Benefits The Best!
- Shipping Improvements Awesome Partner RF-SMART are Rockstars!
- RF-SMART Shipping is the Swiss Army Knife of Shipping Solutions Game Changer
- Streamlined Fulfillment with RF-SMART
- RF-SMART Shipping is the BEST!
- World Greatest Shipping Solution!
- Built for NetSuite Shipping Solution
- Solved our Pain Point Seamless and Easy
- Increases Productivity and Provides Helpful Insight





Throughput

4/24/24 — Efficient!

"RF-SMART Shipping has **significantly improved** our warehouse operations by streamlining our shipping processes and reducing fulfillment times."

4/21/24 — Best WMS!

"RF-SMART Shipping has **improved** our **processing speeds** significantly."

4/10/24 — Many Awesome Benefits

"We cut our fulfillment time from 60 seconds to **under ten seconds**."

3/31/24 — The Best!

"We have had multiple messages from customers letting us know they are **getting their packages sooner**."

3/31/24 — Shipping Improvements

"The SuiteApp is **extremely user-friendly** and has made things easier with a faster solution and one less system to train warehouse staff on."

3/14/24 — RF-SMART are Rockstars!

"The new shipping solution is **lightning-fast**."

"Our inventory procedures have improved dramatically and their **support is spot-on**. We love it!"

3/6/24 — Streamlined Fulfillment with RF-SMART

"This SuiteApp has helped us **fulfill customer orders in record time**, allowing us to better serve the healthcare facilities we work with.

We have **gained production** and **efficiency** from our picking to the final stage of shipping orders. The ability to scan barcodes instead of using keyboards has improved our shipping speed."

5/26/23 — RF-SMART Shipping is the Swiss Army Knife of Shipping Solutions

"Who knew that shipping could be this **easy** and this **fast**? RF-SMART did, and they created a comprehensive solution to deliver that to their customers. Their **unique engine rules** take all of the decision-making and guesswork out of the shipper's role, making shipping **fast, accurate, and cost-appropriate**."

2/27/23

"It is **lightning fast**, with no delay in printing ship labels, and allows us to post the cost of shipping back to the fulfillment record. **Custom automations** can be created to further reduce the time it takes to ship orders."

2/27/23

"My warehouse team is **very happy**, which is always important. Super impressed. I fully recommend this product to anyone looking to **increase the speed** and **throughput** of their fulfillment operations."

2/16/23

"Coined 'Warp Ship,' this new shipping solution has **reduced our overall shipping time drastically**. We no longer rely on our keyboards, as the scanner triggers can weigh and ship an order in a matter of seconds. With an advanced rules engine, we have **automated many manual processes** and see our excellent results displayed on the reporting dashboard."

2/16/23

"From **3 minutes per order to 30 seconds**, this is a **game changer** for my warehouse!"

2/7/23

"RF-SMART's shipping solution was paramount to our **holiday success**. We implemented the software prior to our busy season, and it **dramatically increased our shipping output**."



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Configurability

4/25/24

"RF-SMART Shipping has allowed us to handle all wholesale and retail shipments from one platform, which has been **hugely beneficial** for our **overall productivity!**"

4/24/24

"Its **user-friendly interface** and **customizable features** allow for easy adaptation to various shipping needs, making it an excellent addition to any high-volume fulfillment environment."

4/21/24

"This SuiteApp allows our team to scan through shipments with ease, guided by the **configurable built-in rules engine**. When my team encounters a new use case, we can quickly adapt the software to fit our needs."

4/11/24 — **Awesome!**

"Kevin and the rest of the RF-SMART support team were great and helped us **tailor the SuiteApp to fit our company's needs**. Because of their thorough training, I can now make those configurations on the fly myself. We recommend!"

RF-SMART Team

4/21/24 — **Best WMS!**

"We have truly created a **partnership** with RF-SMART, which we recommend!"

4/11/24 — **Awesome!**

"Kevin and the rest of the RF-SMART support team were great and helped us tailor the SuiteApp to fit our **company's needs**. Because of their **thorough training**, I can now make those configurations on the fly myself. We recommend!"

3/21/24 — **Awesome Partner**

"Awesome customer support and **really cares** about process improvement!"

2/16/23

"I am now and will always be obsessed with this product and the amazing and **knowledgeable staff** they have! If you are looking for something to amp up RF-your warehouse and get your team excited to work, I **highly suggest RF-SMART Shipping!** A special shout out to Sarah, Allen, Sammy, and Patrick for everything!"

4/10/24 — **Many Awesome Benefits**

"The amount of **customization** is fantastic for any of our needs. The updates have been great as well. I would recommend this to anyone looking for a new shipping SuiteApp."

5/26/23 — **RF-SMART Shipping is the Swiss Army Knife of Shipping Solutions**

"Their **unique engine rules** take all of the decision-making and guesswork out of the shipper's role, making shipping fast, accurate, and cost-appropriate."

2/16/23

"Shipping has always been a big pain point for us, and this solution is excellent. There are many **customization options**, but the best thing is that it just works. RF-SMART always does a great job on implementation, and this product was no different. Whether you have a simple shipping setup or all the rules and logic you can think of surrounding shipping, this product can probably **handle your business process.**"

6/26/23 — **Seamless and Easy**

"Implementation went smoothly, but more importantly, we had a **great experience with the RF-SMART team**. No implementation is perfect, but RF-SMART was a **great partner** that cared about our success."

6/26/23 — **RF-SMART Shipping is the BEST!**

"RF-SMART's team of installers was **very knowledgeable** and made the upgrade **very user-friendly**. We have used RF-SMART for almost three years and wouldn't change anything. **RF-SMART is a great company** to partner with to manage our warehouse and inventory."



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Implementation

3/31/24 — The Best!

"The implementation of the previous solution took two months, and RF-SMART's implementation took a quarter of that time. From that standpoint alone, the two implementation experiences were very different; RF-SMART was much faster."

3/31/24 — Shipping Improvements

"Implementation was quick and easy—less than a day—and we were up and running. Highly recommend!!"

6/26/23 — Seamless and Easy

"Implementation went smoothly, but more importantly, we had a great experience with the RF-SMART team. No implementation is perfect, but RF-SMART was a great partner that cared about our success."

2/6/23

"What's best is that it is built for NetSuite, so there's a short implementation period and it is very cost-effective."

Ease-of-Use

4/24/24

"Its user-friendly interface and customizable features allow for easy adaptation to various shipping needs, making it an excellent addition to any high-volume fulfillment environment."

4/21/24

"This SuiteApp allows our team to scan through shipments with ease, guided by the configurable built-in rules engine. When my team encounters a new use case, we can quickly adapt the software to fit our needs."

3/31/24 — The Best!

"It is so much easier and cleaner than our previous solution, and I've been really impressed with it. We recommend!"

3/31/24 — Shipping Improvements

"The SuiteApp is extremely user-friendly and has made things easier with a faster solution and one less system to train warehouse staff on."

3/14/24 — RF-SMART are Rockstars!

"Talk about an easy-to-use solution! RF-SMART Shipping has been a huge improvement for our warehouse."

3/6/24 — Streamlined Fulfillment with RF-SMART

"The easy-to-operate scan, scan, ship model has helped improve order accuracy while decreasing user frustration. Highly recommend!"

6/26/23 — Seamless and Easy

"Easy to use and easy to implement. Change management is one of the hardest things out there to deal with when there are system or process changes, but when the software is this easy to use, it comes with a lot less pain and a lot more acceptance."

2/27/23

"It is everything we were asking for and more. Super impressed. My warehouse team is very happy, which is always important."

Product Design

4/25/24 — Increases Productivity and Provides Helpful Insight

"RF-SMART Shipping has allowed us to handle all wholesale and retail shipments from one platform, which has been hugely beneficial for our overall productivity! We are also able to leverage their Shipping Dashboard to see productivity metrics, which has helped give our team a baseline from which to improve. From functionality on, RF-SMART Shipping has been a great fit."

4/10/24 — Many Awesome Benefits

"We started off with a need for DDP to be included in our shipping labels. After getting a demo on the RF-SMART Shipping, I was sold very quickly. On top of getting DDP functional, the other benefits have been great."

3/31/24 — The Best!

"It is so much easier and cleaner than our previous solution, and I've been really impressed with it. We recommend!"



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Product Design cont.

3/31/24 — Shipping Improvements

"We weren't in the market for a new shipping platform, but when we saw a demo of the RF-SMART Shipping, it was a no-brainer to switch. The SuiteApp is extremely **user-friendly** and has made things **easier** with a **faster solution** and one less system to train warehouse staff on."

3/21/24 — Awesome partner

"RF-SMART Shipping is a **great SuiteApp** and continues to improve! Making it **fast** and **efficient** for our shipping and logistics team! Awesome customer support and really cares about process improvement!"

3/14/24 — RF-SMART are Rockstars!

"RF-SMART's **efficient design** will be a total lifesaver. I can't wait to see what they come up with next. All in all, I recommend RF-SMART for anything to do with warehouses and shipping"

3/6/24 — Streamlined Fulfillment with RF-SMART

"The **easy-to-operate scan, scan, ship model** has helped improve order accuracy while decreasing user frustration. Highly recommend!"

6/26/23 — Seamless and Easy

"Change management is one of the hardest things out there to deal with when there are system or process changes, but when the **software** is this **easy to use**, it comes with a lot less pain and a lot more acceptance."

5/26/23 — RF-SMART Shipping is the Swiss Army Knife of Shipping Solutions

"Their unique engine rules take all of the decision-making and guesswork out of the shipper's role, making shipping **fast, accurate, and cost-appropriate**."

"The ability to trigger branded packing slips allows us to support drop-shipping for nearly a dozen major brands and has assisted us in effectively growing this segment of our business significantly year-over-year. This **automation** has **reduced manual effort** remarkably and **increased our overall efficiency** as well."

"RF-SMART Shipping offers multi-carrier support, providing integrations with multiple shipping carriers, allowing my users to **compare rates** and select the **most cost-effective option** for their shipments, if necessary. This versatility alone **saves time and money**."

"RF-SMART provides a growing collection of robust analytics and reporting that allow us to **gain unique insights** into our shipping operations. This data has helped us **identify areas for improvement, optimize** shipping processes, and make **informed and better decisions**."

2/17/23 — Everything we could have ever asked for!

"RF-SMART is a **must-have add-on** to NetSuite for anyone doing high-volume fulfillment out of their warehouse. Their warehouse shipping solution has always been **better than everything else out there**, but, like everything, it has some limitations. Well, those limitations have now been fully resolved. Their new shipping solution is **absolutely incredible**. It is **lightning fast**, with no delay in printing ship labels, and allows us to post the cost of shipping back to the fulfillment record. **Custom automations** can be created to further **reduce the time it takes to ship orders**."

2/16/23

"We **no longer rely on our keyboards**, as the scanner triggers can weigh and ship an order in a **matter of seconds**."

"With an **advanced rules engine**, we have automated many manual processes and see our **excellent results displayed** on the reporting dashboard."

"I am now and will always be **obsessed with this product** and the amazing and knowledgeable staff they have! If you are looking for something to amp up RF-your warehouse and get your team excited to work, I **highly suggest RF-SMART Shipping!** A special shout out to Sarah, Allen, Sammy, and Patrick for everything!"

"Shipping has always been a big pain point for us, and **this solution is excellent**. There are many **customization options**, but the best thing is that it just works. RF-SMART always does a great job on implementation, and this product was no different. Whether you have a simple shipping setup or all the rules and logic you can think of surrounding shipping, this product can probably **handle your business process**."

2/6/23

"What's best is that it is **built for NetSuite**, so there's a short implementation period and it is **very cost-effective**."



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Training

3/31/24 — Shipping Improvements

"The SuiteApp is extremely user-friendly and has made things easier with a faster solution and one less system to train warehouse staff on."

6/26/23 — RF-SMART Shipping is the BEST!

"The new software has made our employees jobs so much easier!"

5/26/23 — RF-SMART Shipping is the Swiss Army Knife of Shipping Solutions

"Their unique engine rules take all of the decision-making and guesswork out of the shipper's role, making shipping fast, accurate, and cost-appropriate."

Dashboard/Analytics

4/25/24

"We are also able to leverage their Shipping Dashboard to see productivity metrics, which has helped give our team a baseline from which to improve."

4/11/24 — Awesome!

"We particularly enjoy using the RF-SMART Dashboard, which gives us live-time insights into our productivity and shipment information."

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High-Volume

4/24/24 — High-Volume

"Its user-friendly interface and customizable features allow for easy adaptation to various shipping needs, making it an excellent addition to any high-volume fulfillment environment."

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"RF-SMART is a must-have add-on to NetSuite for anyone doing high-volume fulfillment out of their warehouse."

2/7/23 — Built for NetSuite Shipping Solution

"RF-SMART's shipping solution was paramount to our holiday success. We implemented the software prior to our busy season, and it dramatically increased our shipping output."



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Full Reviews

4/25/24 — Increases Productivity and Provides Helpful Insight

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4/24/24 — Efficient!

"RF-SMART Shipping has significantly improved our warehouse operations by streamlining our shipping processes and reducing fulfillment times. Its user-friendly interface and customizable features allow for easy adaptation to various shipping needs, making it an excellent addition to any high-volume fulfillment environment."

4/21/24 — Best WMS!

"RF-SMART Shipping has improved our processing speeds significantly. This SuiteApp allows our team to scan through shipments with ease, guided by the configurable built-in rules engine. When my team encounters a new use case, we can quickly adapt the software to fit our needs. We have truly created a partnership with RF-SMART, which we recommend!"

4/11/24 — Awesome!

"RF-SMART Shipping has been a great addition to our warehouse. We particularly enjoy using the RF-SMART Dashboard, which gives us live-time insights into our productivity and shipment information. Kevin and the rest of the RF-SMART support team were great and helped us tailor the SuiteApp to fit our company's needs. Because of their thorough training, I can now make those configurations on the fly myself. We recommend!"

4/10/24 — Many Awesome Benefits

"We started off with a need for DDP to be included in our shipping labels. After getting a demo on the RF-SMART Shipping, I was sold very quickly. On top of getting DDP functional, the other benefits have been great. We cut our fulfillment time from 60 seconds to under ten seconds. The amount of customization is fantastic for any of our needs. The updates have been great as well. I would recommend this to anyone looking for a new shipping SuiteApp."

3/31/24 — The Best!

"The implementation of the previous solution took two months, and RF-SMART's implementation took a quarter of that time. From that standpoint alone, the two implementation experiences were very different; RF-SMART was much faster. We have had multiple messages from customers letting us know they are getting their packages sooner. It is so much easier and cleaner than our previous solution, and I've been really impressed with it. We recommend!"

3/31/24 — Shipping Improvements

"We weren't in the market for a new shipping platform, but when we saw a demo of the RF-SMART Shipping, it was a no-brainer to switch. The SuiteApp is extremely user-friendly and has made things easier with a faster solution and one less system to train warehouse staff on. Implementation was quick and easy—less than a day—and we were up and running. Highly recommend!!"

3/21/24 — Awesome Partner

"RF-SMART Shipping is a great SuiteApp and continues to improve! Making it fast and efficient for our shipping and logistics team! Awesome customer support and really cares about process improvement!"

3/14/24 — RF-SMART are Rockstars!

"Talk about an easy-to-use solution! RF-SMART Shipping has been a huge improvement for our warehouse. The new shipping solution is lightning-fast. Picking is a breeze. Our inventory procedures have improved dramatically and their support is spot-on. We love it! As we recently acquired some new locations, RF-SMART's efficient design will be a total lifesaver. I can't wait to see what they come up with next. All in all, I recommend RF-SMART for anything to do with warehouses and shipping."

3/6/24 — Streamlined Fulfillment with RF-SMART

"Having already worked with RF-SMART to optimize our inventory movements, RF-SMART shipping was a logical next step for our warehouse. This SuiteApp has helped us fulfill customer orders in record time, allowing us to better serve the healthcare facilities we work with. The easy-to-operate scan, ship model has helped improve order accuracy while decreasing user frustration. Highly recommend!"



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Full Reviews cont.

6/26/23 — Seamless and Easy

"We initially selected RF-SMART as our WMS system when migrating from IBMI. As implementation proceeded, we also needed to find a solution for our TMS platform.

After considerable evaluation, we found that RF-SMART Shipping was the best solution out there for us and the fact that it was also with our WMS provider was an added bonus. Implementation went smoothly, but more importantly, we had a great experience with the RF-SMART team. No implementation is perfect, but RF-SMART was a great partner that cared about our success.

Easy to use and easy to implement. Change management is one of the hardest things out there to deal with when there are system or process changes, but when the software is this easy to use, it comes with a lot less pain and a lot more acceptance."

6/26/23 — RF-SMART Shipping is the BEST!

"We recently moved to RF-SMART Shipping. The new software has made our employees jobs so much easier! We have gained production and efficiency from our picking to the final stage of shipping orders. The ability to scan barcodes instead of using keyboards has improved our shipping speed. RF-SMART's team of installers was very knowledgeable and made the upgrade very user-friendly. We have used RF-SMART for almost three years and wouldn't change anything. RF-SMART is a great company to partner with to manage our warehouse and inventory."

5/26/23 — RF-SMART Shipping is the Swiss Army Knife of Shipping Solutions

"Who knew that shipping could be this easy and this fast? RF-SMART did, and they created a comprehensive solution to deliver that to their customers. Their unique engine rules take all of the decision-making and guesswork out of the shipper's role, making shipping fast, accurate, and cost-appropriate.

The ability to trigger branded packing slips allows us to support drop-shipping for nearly a dozen major brands and has assisted us in effectively growing this segment of our business significantly year-over-year. This automation has reduced manual effort remarkably and increased our overall efficiency as well.

RF-SMART Shipping offers multi-carrier support, providing integrations with multiple shipping carriers, allowing my users to compare rates and select the most cost-effective option for their shipments, if necessary. This versatility alone saves time and money.

RF-SMART provides a growing collection of robust analytics and reporting that allow us to gain unique insights into our shipping operations. This data has helped us identify areas for improvement, optimize shipping processes, and make informed and better decisions.

Simply stated, in my long list of business decisions, implementing RF-SMART shipping is easily in my Top 10!"

2/17/23 — Everything we could have ever asked for!

"RF-SMART is a must-have add-on to NetSuite for anyone doing high-volume fulfillment out of their warehouse. We have been with RF-SMART for about as long as we have been using NetSuite, which is now pushing 5 years. Their warehouse shipping solution has always been better than everything else out there, but, like everything, it has some limitations. Well, those limitations have now been fully resolved. Their new shipping solution is absolutely incredible. It is lightning fast, with no delay in printing ship labels, and allows us to post the cost of shipping back to the fulfillment record. Custom automations can be created to further reduce the time it takes to ship orders.

It is everything we were asking for and more. Super impressed. My warehouse team is very happy, which is always important. I fully recommend this product to anyone looking to increase the speed and throughput of their fulfillment operations."

2/16/23 — Game Changer

"Coined 'Warp Ship,' this new shipping solution has reduced our overall shipping time drastically. We no longer rely on our keyboards, as the scanner triggers can weigh and ship an order in a matter of seconds. With an advanced rules engine, we have automated many manual processes and see our excellent results displayed on the reporting dashboard."

2/16/23 — World Greatest Shipping Solution!

"From 3 minutes per order to 30 seconds, this is a game changer for my warehouse! I am now and will always be obsessed with this product and the amazing and knowledgeable staff they have! If you are looking for something to amp up RF-your warehouse and get your team excited to work, I highly suggest RF-SMART Shipping! A special shout out to Sarah, Allen, Sammy, and Patrick for everything!"

2/16/23 — Solved our Pain Point

"Shipping has always been a big pain point for us, and this solution is excellent. There are many customization options, but the best thing is that it just works. RF-SMART always does a great job on implementation, and this product was no different. Whether you have a simple shipping setup or all the rules and logic you can think of surrounding shipping, this product can probably handle your business process."

2/7/23 — Built for NetSuite Shipping Solution

"RF-SMART's shipping solution was paramount to our holiday success. We implemented the software prior to our busy season, and it dramatically increased our shipping output. What's best is that it is built for NetSuite, so there's a short implementation period and it is very cost-effective."



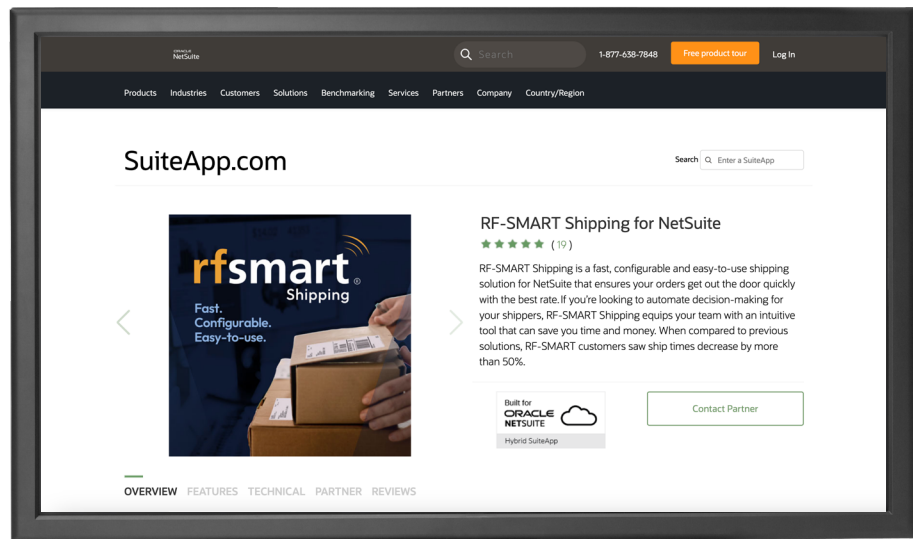
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